

ميد مهارات التواصل 😊

اللهم صَلِّ وَسَلِّمْ وَبَارِكْ عَلَى نَبِيِّنَا مُحَمَّدٍ ﷺ

20 سؤال كلهم صح ما عدا 2 😂
مش عارف شو هما السؤالين الغلط

One isn't true, steps of the effective communication

- ☐ a. Decide who are best sender.
- ☐ b. Decide the objective of your communication
- ☐ c. Decide receiver.
- ☐ d. Decide how to send the message
- ☒ e. All the above are not true

Clear my choice

All the following are advantages of oral communication except one

☐ a. Body language help to understanding message.

☐ b. Direct & immediate.

☐ c. Good for simple messages.

☐ d. Misunderstanding can be corrected at time.

☒ e.

Safe the time

Clear my choice

The proses of communication all following is true except one

☐ a. Essential for success.

☐ b. Dynamic

☐ c. Continuous

☒ d. Reversible.

☐ e. Transactional

Clear my choice

Nonverbal communication skill impact on audience.

- ☒ a. 93%
- ☐ b. 45%
- ☐ c. 38%
- ☐ d. 7%
- ☐ e. 55%

.The proses of communication all following is true except one

- ☐ a. Continuous
- ☐ b. Irreversible
- ☒ c. Viable
- ☐ d. Transactional
- ☐ e. Dynamic

Clear my choice

All the following are communication needs except one .

- ☐ a. Clarity
- ☐ b. Concreteness.
- ☒ c. Continuous.
- ☐ d. Courtesy.
- ☐ e. Completeness

Clear my choice

All the following are disadvantages of written communication except one

- ☐ a. Written message can get lost or not read.
- ☐ b. Take long time to be disseminated.
- ☐ c. There may be a time lag before feedback.
- ☐ d. Misunderstanding & misinterpretation can happen.
- ☒ e. More formal & more friendly

Clear my choice

Troubles markers all of the following is true except one.

- ☒ a. Ask question.
- ☐ b. CD broken.
- ☐ c. Ms. Objective.
- ☐ d. The interpreter.
- ☐ e. Ms. Technology.

Clear my choice

One of the following is not stages of team building –

- ☐ a. Forming
- ☒ b. Coaching
- ☐ c. Norming
- ☐ d. Storming
- ☐ e. Performing

Clear my choice

All the following are writing communication except one.

- ☐ a. Operative notes.
- ☒ b. Voice mail.
- ☐ c. Laboratory request.
- ☐ d. Consultation report.
- ☐ e. Patient vital signs chart.

To assess presenter evaluated all the following true , except one

- ☐ a. Baby language.
- ☒ b.
- ☐ c. Sound (clear - tone)
- ☐ d.
- ☐ e. Physical appearance.

Videos

Interaction

Clear my choice

completeness message is complete when it contains all facts the reader or listener needs for the reaction you desire, all the following is true except one.

- ☐ a. Provide all necessary information
- ☒ b. Eliminate wordy expression
- ☐ c. Give something extra when desirable
- ☐ d. Ask question.

Clear my choice

The ratio of effective the communication process.

- ☐ a. $\frac{\text{Receiver meaning}}{\text{Sender meaning}} < 0.1$
- ☐ b. $\frac{\text{Receiver meaning}}{\text{Sender meaning}} > 0.1$
- ☐ c. $\frac{\text{Receiver meaning}}{\text{Sender meaning}} \geq 1.0$
- ☒ d. $\frac{\text{Receiver meaning}}{\text{Sender meaning}} = 1$

Elements of good presentation all the following is true except one

- ☒ a. Roles unnecessary.
- ☐ b. Well organized
- ☐ c. The magic of the opening statement photo
- ☐ d. Clear purpose
- ☐ e. body languages help to explain meaning & understanding

Clear my choice

Oral interpersonal communication skills all following is true except one

- ☐ a. voice-mail, videoconferences.
- ☐ b. Interview.
- ☐ c. Morning round.
- ☐ d. Daily Morning Meeting.
- ☒ e. Sound with specific meaning .

Clear my choice

- All the following warning signs for communication problems led to failure except one

☐ a. You find it hard to get some people to cooperate.

☐ b. People are resorting more to criticism.

☒ c. Productivity is going up

☐ d. You receive many complains.

☐ e. Morale of team is going down

Clear my choice

- communication is process in which information _____
are expressed as _____ sent, received and _____

- ☐ a. Channel, message, comprehended.
- ☒ b. feeling, message, comprehended.
- ☐ c. Encoding, , message, comprehended.
- ☐ d. Decoding, , message, comprehended.
- ☐ e. Transferring, message, comprehended.

is communication between two or more people in which parties are treated as individuals rather than objects.

- ☐ a. Nonverbal interpersonal communication.
- ☐ b. Verbal interpersonal communication.
- ☒ c. Interpersonal communication.
- ☐ d. Formal interpersonal communication.
- ☐ e. Oral interpersonal communication.

all following are the signs of active listener except one –

☐ a. Avoid distracting actions.

☐ b. Ask question

☐ c. Exhibit affirmative nods.

☐ d. Make eye contact.

☒ e. The interpreter

Clear my choice

Body languages help to understanding the message

- ☐ a. 7%
- ☒ b. 55%
- ☐ c. 93%
- ☐ d. 38%
- ☐ e. 45%

Clear my choice